# **SMS Questions & Answers**

# Your Questions About Pipeline SMS Answered



A. Pipeline SMS is a management tool that will help a pipeline operator comprehensively manage all the many aspects of pipeline safety.

#### Q. Why are Pipeline SMS needed?

A. Managing a pipeline, like other manufacturing and industrial activities, requires multiple different factors contributing to safe operations. A comprehensive safety management tool like a Pipeline SMS is needed to maximize safety performance.

### Q. How will a Pipeline SMS help improve pipeline safety?

A. Pipeline SMS provide pipeline operators a structured, comprehensive, regular method of assessing the risks of their operation, knowing their safety performance, learning from experience, and continuously improving pipeline safety.

# Q. Who else has benefited from similar efforts?

A. The aviation, nuclear, chemical manufacturing and refining industries have all seen increased safety performance from safety management systems.

# Q. Who encouraged pipeline operators to develop a Pipeline SMS?

A. Pipeline operators are following the recommendation of the U.S. National Transportation Safety Board (NTSB) and the encouragement of the U.S. Pipeline & Hazardous Materials Safety Administration, state regulators and safety experts.



### Q. How was the Pipeline SMS developed?

A. In response to an NTSB recommendation, a joint group of pipeline safety stakeholders including gas and liquids pipeline operators, federal and state regulators, safety experts and public representatives developed the Pipeline SMS.















